



THE KENSINGTON
An Assisted Living Residence

WHITE PLAINS

COVID-19 Preparedness Care



**Because we care. Because we take our responsibilities seriously.
Because our residents are family...**

We are working continually to sustain a COVID-safe environment.

We are complying with the latest recommendations and requirements issued by the Centers for Disease Control and Prevention (CDC) and our local Department of Health.

Team Members:

- We monitor team members for fever and symptoms of illness twice per shift.
- A team member who exhibits one or more COVID symptoms leaves our community immediately upon discovery and may resume working on premises only if and when all CDC return-to-work guidelines are met.
- Team members practice social distancing.
- Team members are equipped with personal protective equipment (PPE), such as protective eyewear, masks, gowns and shoe covers.
- Team members wash hands and use hand sanitizer routinely throughout their shift.
- We provide team members with extra uniforms.

Residents:

- We continually monitor resident temperatures and oxygen levels throughout the day.
- Residents practice social distancing protocols while dining and during life enrichment activities.
- Residents wear masks when appropriate.
- We remind residents to wash and sanitize their hands throughout the day, and we provide assistance if needed.
- New residents quarantine for up to 14 days (*based upon testing results*).

Visitation: *We strictly adhere to the New York Department of Health Safety Plan.*

- The Kensington completed the NY Safety Plan and submitted it to covidadultcareinfo@health.ny.gov
- We have complied with the staff testing requirements and do not have any staff shortages.
- All consenting in-house residents have undergone diagnostic COVID-19 testing and we submit daily the information via the Herds survey. If there are no resident or staff positive cases in 28 days, limited visitation will be initiated per DOH protocol.
- We successfully completed our infection control survey with the NY Dept. of Health on 6/27/2020.
- We are compliant with all reporting requirements associated with COVID-19 response.
- We are in full compliance with all applicable state regulations, executive orders and state guidance related to COVID-19 Public Health Emergency.
- A copy of The Kensington's formal visitation plan is included on the next page.

**Call us at (914) 390-0080 if you have questions or concerns
about the steps we're taking to halt the transmission of COVID-19.**

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Visitation Guidelines:

- Hours of visitation will be between 11am to 3pm daily and at the community's discretion.
- Visitors are 18 years of age or older or accompanied by an adult 18 years of age or older.
- Visit Ambassadors have been designated and trained to allow for help with the transition of residents, monitoring of visitation, and cleaning and disinfecting visitation areas after each visit, after screening is completed.
- The Kensington maintains signage regarding face mask utilization and hand hygiene practices and uses applicable floor markings to cue for social distancing.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and are refused access if they exhibit any symptoms or do not pass the screening questions. Visitors are screened via the Accucheck sign-in process. Screening consists of both temperature tests and asking screening questions to assess potential exposure to COVID-19, which includes questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
- Documentation of visitor screening will be maintained and will include:
 - First & Last name of the visitor
 - Street address of the visitor
 - Daytime and evening telephone number
 - Email address, if available
 - A notation indicating the visitor was cleared and screened (both temperature and questions will be documented)
- Areas where visitors and residents meet are appropriately disinfected between visitations using EPA approved disinfectant.
- Adequate PPE will be available to ensure residents are wearing a face mask during visitation.
- Visitors will be required to wear a face mask to be covered at all times during the visitation. The Kensington will provide a face mask in the event they show up without one.
- The Kensington will provide alcohol-based hand sanitizer to visitors and residents, and staff will be trained on proper use and / or hand-washing.
- Visitation will not exceed 10% of the resident population and will be limited to outdoor areas, weather permitting. Under certain limited circumstances, determined by The Kensington Administrator, visitation can be inside in a well-ventilated common space with appropriate social distancing and face masks. *We strongly recommend that you obtain and provide a negative COVID test (that was taken within a 7-day time-frame) prior to visitation.*
- Residents who are on isolation will not be eligible for visitors.
- We have designated a single point-of-entry into our community for all who enter or make deliveries.
- Only essential personnel are currently allowed into our community.
- Since only essential personnel are allowed into the community, our beauty salon remains closed at this time.
- We keep our residents and their families connected with Slack, video chat, phone calls, Eversound and FaceTime sessions.

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Personal Protective Equipment (PPE):

- All team members and residents wear protective masks (except when eating or drinking).
- We stock and regularly monitor an inventory of protective masks, eyewear, gloves and gowns for all team members and residents.

Sanitation Measures:

- We use CDC-approved disinfectants, including Clorox 360, throughout our community, in high-traffic areas and in resident apartments.
- We use the Rubbermaid HYGEN™ cleaning system with Proctor and Gamble cleaning products that have been deemed effective against COVID.
- Team members retrieve deliveries outside our community and sanitize them before they distribute them.
- Only essential personnel are currently allowed into our community.

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